GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

MULTIPLE AWARD SCHEDULE

Industrial Group: MAS

Contract Number: 47QTCA20D0088

For more information on Federal Supply Schedules, click on the FSS Schedules button at http://www.gsa.gov/schedules-ordering

Contract Period: 3/31/2020 – 3/30/2025 (Plus 3 5-Year Options)

QuantiTech LLC
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Business Size: Large Business

Special Item No. (SIN)	SIN Title
54151	Software Maintenance Services
54151S	Information Technology Professional Services
ANCILLARY	Ancillary Supplies and/or Services
OLM	Order-Level Materials

Pricelist current as of Modification #PS-A826. Latest Pricelist update effective as of March 17, 2021.

CUSTOMER INFORMATION

1a. Table of Awarded Special Item Numbers (SINs)

54151   Software Maintenance Services

Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate: telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

NOTE: Subject to Cooperative Purchasing

54151S   Information Technology Professional Services

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

NOTE: Subject to Cooperative Purchasing

ANCILLARY   Ancillary Supplies and/or Services

Ancillary supplies and/or services are support supplies and/or services which are not within the scope of any other SIN on this schedule. These supplies and/or services are necessary to compliment a contractor's offerings to provide a solution to a customer requirement. This SIN may be used for orders and blanket purchase agreements that involve work or a project that is solely associated with the supplies and/or services purchased under this schedule.

NOTE: When used in conjunction with a Cooperative Purchasing eligible SIN, this SIN is Cooperative Purchasing Eligible.

OLM   Order-Level Management (OLM)

OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

OLM SIN-Level Requirements/Ordering Instructions:
OLMs are:

- Purchased under the authority of the FSS Program
- Unknown until an order is placed
- Defined and priced at the ordering activity level in accordance with GSAR clause 552.238-115 Special Ordering Procedures for the Acquisition of Order-Level Materials. (Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs)
- Only authorized for use in direct support of another awarded SIN.
- Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN)
- Subject to a Not To Exceed (NTE) ceiling price

OLMs are not:
- "Open Market Items."
- Items awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level)

OLM Pricing:
- Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF).
- The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against an FSS BPA awarded under an FSS contract, cannot exceed 33.33%.

NOTE: When used in conjunction with a Cooperative Purchasing eligible SIN, this SIN is Cooperative Purchasing Eligible.

1b. QuantiTech Awarded Labor Category Price List

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Customer Services 1*	54151, 54151S, ANCILLARY	Government Site	$50.50	$51.51	$52.54	$53.59	$54.66
Customer Services 2*	54151, 54151S, ANCILLARY	Government Site	$59.64	$60.83	$62.05	$63.29	$64.56
Customer Services 3*	54151, 54151S, ANCILLARY	Government Site	$67.42	$68.77	$70.15	$71.55	$72.98
Customer Services 4*	54151, 54151S, ANCILLARY	Government Site	$74.06	$75.54	$77.05	$78.59	$80.16
Customer Services Manager	54151, 54151S, ANCILLARY	Government Site	$110.71	$112.92	$115.18	$117.48	$119.83
System Technician 1	54151S, ANCILLARY	Government Site	$48.07	$49.03	$50.01	$51.01	$52.03
System Technician 2	54151S, ANCILLARY	Government Site	$53.77	$54.85	$55.95	$57.07	$58.21
System Technician 3	54151S, ANCILLARY	Government Site	$58.84	$60.02	$61.22	$62.44	$63.69
System Technician 4	54151S, ANCILLARY	Government Site	$67.81	$69.17	$70.55	$71.96	$73.40
Network Analyst/Administrator 1	54151, 54151S, ANCILLARY	Government Site	$76.03	$77.55	$79.10	$80.68	$82.29
Network Analyst/Administrator 2	54151, 54151S, ANCILLARY	Government Site	$86.69	$88.42	$90.19	$91.99	$93.83
Network Analyst/Administrator 3	54151, 54151S, ANCILLARY	Government Site	$96.47	$98.40	$100.37	$102.38	$104.43
Network Analyst/Administrator 4	54151, 54151S, ANCILLARY	Government Site	$107.48	$109.63	$111.82	$114.06	$116.34
Network Engineer 1	54151S, ANCILLARY	Government Site	$80.90	$82.52	$84.17	$85.85	$87.57
Network Engineer 2	54151S, ANCILLARY	Government Site	$92.26	$94.11	$95.99	$97.91	$99.87
Network Engineer 3	54151S, ANCILLARY	Government Site	$102.47	$104.52	$106.61	$108.74	$110.91
Network Engineer 4	54151S, ANCILLARY	Government Site	$104.96	$107.06	$109.20	$111.38	$113.61
System Administrator 1	54151, 54151S, ANCILLARY	Government Site	$69.60	$70.99	$72.41	$73.86	$75.34

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
System Administrator 2	54151, 54151S, ANCILLARY	Government Site	$85.56	$87.27	$89.02	$90.80	$92.62
System Administrator 3	54151, 54151S, ANCILLARY	Government Site	$94.06	$95.94	$97.86	$99.82	$101.82
System Administrator 4	54151, 54151S, ANCILLARY	Government Site	$101.61	$103.64	$105.71	$107.82	$109.98
System Analyst 1	54151, 54151S, ANCILLARY	Government Site	$80.38	$81.99	$83.63	$85.30	$87.01
System Analyst 2	54151, 54151S, ANCILLARY	Government Site	$89.41	$91.20	$93.02	$94.88	$96.78
System Analyst 3	54151, 54151S, ANCILLARY	Government Site	$97.37	$99.32	$101.31	$103.34	$105.41
System Analyst 4	54151, 54151S, ANCILLARY	Government Site	$99.78	$101.78	$103.82	$105.90	$108.02
Software Analyst 1	54151, 54151S, ANCILLARY	Government Site	$56.97	$58.11	$59.27	$60.46	$61.67
Software Analyst 2	54151, 54151S, ANCILLARY	Government Site	$68.38	$69.75	$71.15	$72.57	$74.02
Software Analyst 3	54151, 54151S, ANCILLARY	Government Site	$77.26	$78.81	$80.39	$82.00	$83.64
Software Analyst 4	54151, 54151S, ANCILLARY	Government Site	$84.22	$85.90	$87.62	$89.37	$91.16
IT Programmer 1	54151, 54151S, ANCILLARY	Government Site	$73.49	$74.96	$76.46	$77.99	$79.55
IT Programmer 2	54151, 54151S, ANCILLARY	Government Site	$88.04	$89.80	$91.60	$93.43	$95.30
IT Programmer 3	54151, 54151S, ANCILLARY	Government Site	$99.39	$101.38	$103.41	$105.48	$107.59
IT Programmer 4	54151, 54151S, ANCILLARY	Government Site	$111.66	$113.89	$116.17	$118.49	$120.86
Software Engineer 1	54151, 54151S, ANCILLARY	Government Site	$87.61	$89.36	$91.15	$92.97	$94.83
Software Engineer 2	54151, 54151S, ANCILLARY	Government Site	$100.15	$102.15	$104.19	$106.27	$108.40

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Software Engineer 3	54151, 54151S, ANCILLARY	Government Site	$110.67	$112.88	$115.14	$117.44	$119.79
Software Engineer 4	54151, 54151S, ANCILLARY	Government Site	$118.84	$121.22	$123.64	$126.11	$128.63
Information Assurance Analyst 1	54151, 54151S, ANCILLARY	Government Site	$69.57	$70.96	$72.38	$73.83	$75.31
Information Assurance Analyst 2	54151, 54151S, ANCILLARY	Government Site	$76.29	$77.82	$79.38	$80.97	$82.59
Information Assurance Analyst 3	54151, 54151S, ANCILLARY	Government Site	$87.38	$89.13	$90.91	$92.73	$94.58
Information Assurance Analyst 4	54151, 54151S, ANCILLARY	Government Site	$93.59	$95.46	$97.37	$99.32	$101.31
Cybersecurity Engineer 1	54151, 54151S, ANCILLARY	Government Site	$103.75	$105.83	$107.95	$110.11	$112.31
Cybersecurity Engineer 2	54151, 54151S, ANCILLARY	Government Site	$114.46	$116.75	$119.09	$121.47	$123.90
Cybersecurity Engineer 3	54151, 54151S, ANCILLARY	Government Site	$120.70	$123.11	$125.57	$128.08	$130.64
Cybersecurity Engineer 4	54151, 54151S, ANCILLARY	Government Site	$130.53	$133.14	$135.80	$138.52	$141.29
Technical Editor 1*	54151, 54151S, ANCILLARY	Government Site	$57.42	$58.57	$59.74	$60.93	$62.15
Technical Editor 2*	54151, 54151S, ANCILLARY	Government Site	$74.12	$75.60	$77.11	$78.65	$80.22
Technical Editor 3*	54151, 54151S, ANCILLARY	Government Site	$82.56	$84.21	$85.89	$87.61	$89.36
Technical Editor 4	54151, 54151S, ANCILLARY	Government Site	$89.46	$91.25	$93.08	$94.94	$96.84
Project Manager 1	54151, 54151S, ANCILLARY	Government Site	$116.95	$119.29	$121.68	$124.11	$126.59
Project Manager 2	54151, 54151S, ANCILLARY	Government Site	$132.96	$135.62	$138.33	$141.10	$143.92
Project Manager 3	54151, 54151S, ANCILLARY	Government Site	$145.33	$148.24	$151.20	$154.22	$157.30

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
IT Program Manager 1	54151, 54151S, ANCILLARY	Government Site	$149.73	$152.72	$155.77	$158.89	$162.07
IT Program Manager 2	54151, 54151S, ANCILLARY	Government Site	$164.47	$167.76	$171.12	$174.54	$178.03
IT Program Manager 3	54151, 54151S, ANCILLARY	Government Site	$174.53	$178.02	$181.58	$185.21	$188.91
IT Subject Matter Expert 1	54151, 54151S, ANCILLARY	Government Site	$160.25	$163.46	$166.73	$170.06	$173.46
IT Subject Matter Expert 2	54151, 54151S, ANCILLARY	Government Site	$177.08	$180.62	$184.23	$187.91	$191.67
IT Subject Matter Expert 3	54151, 54151S, ANCILLARY	Government Site	$195.50	$199.41	$203.40	$207.47	$211.62
Data Warehouse Specialist 1	54151, 54151S, ANCILLARY	Government Site	$71.39	$72.82	$74.28	$75.77	$77.29
Data Warehouse Specialist 2	54151, 54151S, ANCILLARY	Government Site	$84.21	$85.89	$87.61	$89.36	$91.15
Data Warehouse Specialist 3	54151, 54151S, ANCILLARY	Government Site	$89.84	$91.64	$93.47	$95.34	$97.25
Data Warehouse Specialist 4	54151, 54151S, ANCILLARY	Government Site	$106.46	$108.59	$110.76	$112.98	$115.24
Data Warehouse Specialist 5	54151, 54151S, ANCILLARY	Government Site	$109.89	$112.09	$114.33	$116.62	$118.95
Training Specialist 1*	54151, 54151S, ANCILLARY	Government Site	$54.00	$55.08	$56.18	$57.30	$58.45
Training Specialist 2*	54151, 54151S, ANCILLARY	Government Site	$64.53	$65.82	$67.14	$68.48	$69.85
Training Specialist 3*	54151, 54151S, ANCILLARY	Government Site	$72.49	$73.94	$75.42	$76.93	$78.47
Training Specialist 4*	54151, 54151S, ANCILLARY	Government Site	$80.67	$82.28	$83.93	$85.61	$87.32
Enterprise Architect 1	54151, 54151S, ANCILLARY	Government Site	$120.14	$122.54	$124.99	$127.49	$130.04
Enterprise Architect 2	54151, 54151S, ANCILLARY	Government Site	$133.97	$136.65	$139.38	$142.17	$145.01

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Enterprise Architect 3	54151, 54151S, ANCILLARY	Government Site	$152.53	$155.58	$158.69	$161.86	$165.10
Enterprise Architect 4	54151, 54151S, ANCILLARY	Government Site	$163.26	$166.53	$169.86	$173.26	$176.73
Data Entry Operator 1*	54151, 54151S, ANCILLARY	Government Site	$37.03	$37.77	$38.53	$39.30	$40.09
Data Entry Operator 2*	54151, 54151S, ANCILLARY	Government Site	$39.12	$39.90	$40.70	$41.51	$42.34
Data Entry Operator 3*	54151, 54151S, ANCILLARY	Government Site	$40.11	$40.91	$41.73	$42.56	$43.41
Data Entry Operator 4*	54151, 54151S, ANCILLARY	Government Site	$41.75	$42.59	$43.44	$44.31	$45.20
Data Analysis Tech 1	54151, 54151S, ANCILLARY	Government Site	$74.42	$75.91	$77.43	$78.98	$80.56
Data Analysis Tech 2	54151, 54151S, ANCILLARY	Government Site	$85.13	$86.83	$88.57	$90.34	$92.15
Data Analysis Tech 3	54151, 54151S, ANCILLARY	Government Site	$94.50	$96.39	$98.32	$100.29	$102.30
Data Analysis Tech 4	54151, 54151S, ANCILLARY	Government Site	$101.98	$104.02	$106.10	$108.22	$110.38
Content Manager 1	54151, 54151S, ANCILLARY	Government Site	$65.12	$66.42	$67.75	$69.11	$70.49
Content Manager 2	54151, 54151S, ANCILLARY	Government Site	$73.33	$74.80	$76.30	$77.83	$79.39
Content Manager 3	54151, 54151S, ANCILLARY	Government Site	$80.82	$82.44	$84.09	$85.77	$87.49
Content Manager 4	54151, 54151S, ANCILLARY	Government Site	$87.48	$89.23	$91.01	$92.83	$94.69
Operations Analyst 1	54151, 54151S, ANCILLARY	Government Site	$51.71	$52.74	$53.79	$54.87	$55.97
Operations Analyst 2	54151, 54151S, ANCILLARY	Government Site	$62.72	$63.97	$65.25	$66.56	$67.89
Operations Analyst 3	54151, 54151S, ANCILLARY	Government Site	$70.89	$72.31	$73.76	$75.24	$76.74

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Operations Analyst 4	54151, 54151S, ANCILLARY	Government Site	$76.82	$78.36	$79.93	$81.53	$83.16
Cloud Analyst 1	54151, 54151S, ANCILLARY	Government Site	$77.53	$79.08	$80.66	$82.27	$83.92
Cloud Analyst 2	54151, 54151S, ANCILLARY	Government Site	$85.92	$87.64	$89.39	$91.18	$93.00
Cloud Analyst 3	54151, 54151S, ANCILLARY	Government Site	$93.65	$95.52	$97.43	$99.38	$101.37
Cloud Analyst 4	54151, 54151S, ANCILLARY	Government Site	$100.52	$102.53	$104.58	$106.67	$108.80
Cloud Architect 1	54151, 54151S, ANCILLARY	Government Site	$100.04	$102.04	$104.08	$106.16	$108.28
Cloud Architect 2	54151, 54151S, ANCILLARY	Government Site	$114.34	$116.63	$118.96	$121.34	$123.77
Cloud Architect 3	54151, 54151S, ANCILLARY	Government Site	$125.17	$127.67	$130.22	$132.82	$135.48
Cloud Architect 4	54151, 54151S, ANCILLARY	Government Site	$133.02	$135.68	$138.39	$141.16	$143.98
Cloud Systems Administrator 1	54151S, ANCILLARY	Government Site	$78.79	$80.37	$81.98	$83.62	$85.29
Cloud Systems Administrator 2	54151S, ANCILLARY	Government Site	$85.47	$87.18	$88.92	$90.70	$92.51
Cloud Systems Administrator 3	54151S, ANCILLARY	Government Site	$97.80	$99.76	$101.76	$103.80	$105.88
Cloud Systems Administrator 4	54151S, ANCILLARY	Government Site	$105.80	$107.92	$110.08	$112.28	$114.53
Cloud Engineer 1	54151S, ANCILLARY	Government Site	$85.85	$87.57	$89.32	$91.11	$92.93
Cloud Engineer 2	54151S, ANCILLARY	Government Site	$98.88	$100.86	$102.88	$104.94	$107.04
Cloud Engineer 3	54151S, ANCILLARY	Government Site	$109.56	$111.75	$113.99	$116.27	$118.60
Cloud Engineer 4	54151S, ANCILLARY	Government Site	$117.47	$119.82	$122.22	$124.66	$127.15
Telecommunications Technician 1	54151S, ANCILLARY	Government Site	$58.68	$59.85	$61.05	$62.27	$63.52
Telecommunications Technician 2	54151S, ANCILLARY	Government Site	$66.04	$67.36	$68.71	$70.08	$71.48

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Telecommunications Technician 3	54151S, ANCILLARY	Government Site	$72.72	$74.17	$75.65	$77.16	$78.70
Telecommunications Technician 4	54151S, ANCILLARY	Government Site	$78.74	$80.31	$81.92	$83.56	$85.23
Telecommunications Analyst 1	54151S, ANCILLARY	Government Site	$76.03	$77.55	$79.10	$80.68	$82.29
Telecommunications Analyst 2	54151S, ANCILLARY	Government Site	$86.69	$88.42	$90.19	$91.99	$93.83
Telecommunications Analyst 3	54151S, ANCILLARY	Government Site	$96.47	$98.40	$100.37	$102.38	$104.43
Telecommunications Analyst 4	54151S, ANCILLARY	Government Site	$104.96	$107.06	$109.20	$111.38	$113.61
Telecommunications Engineer 1	54151S, ANCILLARY	Government Site	$84.59	$86.28	$88.01	$89.77	$91.57
Telecommunications Engineer 2	54151S, ANCILLARY	Government Site	$91.51	$93.34	$95.21	$97.11	$99.05
Telecommunications Engineer 3	54151S, ANCILLARY	Government Site	$103.59	$105.66	$107.77	$109.93	$112.13
Telecommunications Engineer 4	54151S, ANCILLARY	Government Site	$110.71	$112.92	$115.18	$117.48	$119.83
Database Manager 1	54151, 54151S, ANCILLARY	Government Site	$87.11	$88.85	$90.63	$92.44	$94.29
Database Manager 2	54151, 54151S, ANCILLARY	Government Site	$100.01	$102.01	$104.05	$106.13	$108.25
Database Manager 3	54151, 54151S, ANCILLARY	Government Site	$111.13	$113.35	$115.62	$117.93	$120.29
Database Manager 4	54151, 54151S, ANCILLARY	Government Site	$119.81	$122.21	$124.65	$127.14	$129.68
Customer Services 1*	54151, 54151S, ANCILLARY	Contractor Site	$55.65	$56.76	$57.90	$59.06	$60.24
Customer Services 2*	54151, 54151S, ANCILLARY	Contractor Site	$65.77	$67.09	$68.43	$69.80	$71.20
Customer Services 3*	54151, 54151S, ANCILLARY	Contractor Site	$74.33	$75.82	$77.34	$78.89	$80.47
Customer Services 4*	54151, 54151S, ANCILLARY	Contractor Site	$81.65	$83.28	$84.95	$86.65	$88.38
Customer Services Manager	54151, 54151S, ANCILLARY	Contractor Site	$122.07	$124.51	$127.00	$129.54	$132.13

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
System Technician 1	54151S, ANCILLARY	Contractor Site	$53.00	$54.06	$55.14	$56.24	$57.36
System Technician 2	54151S, ANCILLARY	Contractor Site	$59.28	$60.47	$61.68	$62.91	$64.17
System Technician 3	54151S, ANCILLARY	Contractor Site	$64.86	$66.16	$67.48	$68.83	$70.21
System Technician 4	54151S, ANCILLARY	Contractor Site	$74.79	$76.29	$77.82	$79.38	$80.97
Network Analyst/Administrator 1	54151, 54151S, ANCILLARY	Contractor Site	$83.81	$85.49	$87.20	$88.94	$90.72
Network Analyst/Administrator 2	54151, 54151S, ANCILLARY	Contractor Site	$95.57	$97.48	$99.43	$101.42	$103.45
Network Analyst/Administrator 3	54151, 54151S, ANCILLARY	Contractor Site	$106.37	$108.50	$110.67	$112.88	$115.14
Network Analyst/Administrator 4	54151, 54151S, ANCILLARY	Contractor Site	$118.51	$120.88	$123.30	$125.77	$128.29
Network Engineer 1	54151S, ANCILLARY	Contractor Site	$89.19	$90.97	$92.79	$94.65	$96.54
Network Engineer 2	54151S, ANCILLARY	Contractor Site	$101.71	$103.74	$105.81	$107.93	$110.09
Network Engineer 3	54151S, ANCILLARY	Contractor Site	$112.98	$115.24	$117.54	$119.89	$122.29
Network Engineer 4	54151S, ANCILLARY	Contractor Site	$115.71	$118.02	$120.38	$122.79	$125.25
System Administrator 1	54151, 54151S, ANCILLARY	Contractor Site	$76.73	$78.26	$79.83	$81.43	$83.06
System Administrator 2	54151, 54151S, ANCILLARY	Contractor Site	$94.34	$96.23	$98.15	$100.11	$102.11
System Administrator 3	54151, 54151S, ANCILLARY	Contractor Site	$103.69	$105.76	$107.88	$110.04	$112.24
System Administrator 4	54151, 54151S, ANCILLARY	Contractor Site	$112.01	$114.25	$116.54	$118.87	$121.25
System Analyst 1	54151, 54151S, ANCILLARY	Contractor Site	$88.61	$90.38	$92.19	$94.03	$95.91
System Analyst 2	54151, 54151S, ANCILLARY	Contractor Site	$98.56	$100.53	$102.54	$104.59	$106.68
System Analyst 3	54151, 54151S, ANCILLARY	Contractor Site	$107.35	$109.50	$111.69	$113.92	$116.20

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
System Analyst 4	54151, 54151S, ANCILLARY	Contractor Site	$110.02	$112.22	$114.46	$116.75	$119.09
Software Analyst 1	54151, 54151S, ANCILLARY	Contractor Site	$62.82	$64.08	$65.36	$66.67	$68.00
Software Analyst 2	54151, 54151S, ANCILLARY	Contractor Site	$75.37	$76.88	$78.42	$79.99	$81.59
Software Analyst 3	54151, 54151S, ANCILLARY	Contractor Site	$85.16	$86.86	$88.60	$90.37	$92.18
Software Analyst 4	54151, 54151S, ANCILLARY	Contractor Site	$92.85	$94.71	$96.60	$98.53	$100.50
IT Programmer 1	54151, 54151S, ANCILLARY	Contractor Site	$81.02	$82.64	$84.29	$85.98	$87.70
IT Programmer 2	54151, 54151S, ANCILLARY	Contractor Site	$97.06	$99.00	$100.98	$103.00	$105.06
IT Programmer 3	54151, 54151S, ANCILLARY	Contractor Site	$109.59	$111.78	$114.02	$116.30	$118.63
IT Programmer 4	54151, 54151S, ANCILLARY	Contractor Site	$123.12	$125.58	$128.09	$130.65	$133.26
Software Engineer 1	54151, 54151S, ANCILLARY	Contractor Site	$96.60	$98.53	$100.50	$102.51	$104.56
Software Engineer 2	54151, 54151S, ANCILLARY	Contractor Site	$110.41	$112.62	$114.87	$117.17	$119.51
Software Engineer 3	54151, 54151S, ANCILLARY	Contractor Site	$122.00	$124.44	$126.93	$129.47	$132.06
Software Engineer 4	54151, 54151S, ANCILLARY	Contractor Site	$131.04	$133.66	$136.33	$139.06	$141.84
Information Assurance Analyst 1	54151, 54151S, ANCILLARY	Contractor Site	$76.69	$78.22	$79.78	$81.38	$83.01
Information Assurance Analyst 2	54151, 54151S, ANCILLARY	Contractor Site	$84.11	$85.79	$87.51	$89.26	$91.05
Information Assurance Analyst 3	54151, 54151S, ANCILLARY	Contractor Site	$96.36	$98.29	$100.26	$102.27	$104.32
Information Assurance Analyst 4	54151, 54151S, ANCILLARY	Contractor Site	$103.17	$105.23	$107.33	$109.48	$111.67

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Cybersecurity Engineer 1	54151, 54151S, ANCILLARY	Contractor Site	$114.38	$116.67	$119.00	$121.38	$123.81
Cybersecurity Engineer 2	54151, 54151S, ANCILLARY	Contractor Site	$126.19	$128.71	$131.28	$133.91	$136.59
Cybersecurity Engineer 3	54151, 54151S, ANCILLARY	Contractor Site	$133.07	$135.73	$138.44	$141.21	$144.03
Cybersecurity Engineer 4	54151, 54151S, ANCILLARY	Contractor Site	$143.89	$146.77	$149.71	$152.70	$155.75
Technical Editor 1*	54151, 54151S, ANCILLARY	Contractor Site	$63.29	$64.56	$65.85	$67.17	$68.51
Technical Editor 2*	54151, 54151S, ANCILLARY	Contractor Site	$81.72	$83.35	$85.02	$86.72	$88.45
Technical Editor 3*	54151, 54151S, ANCILLARY	Contractor Site	$91.03	$92.85	$94.71	$96.60	$98.53
Technical Editor 4	54151, 54151S, ANCILLARY	Contractor Site	$98.61	$100.58	$102.59	$104.64	$106.73
Project Manager 1	54151, 54151S, ANCILLARY	Contractor Site	$128.95	$131.53	$134.16	$136.84	$139.58
Project Manager 2	54151, 54151S, ANCILLARY	Contractor Site	$146.60	$149.53	$152.52	$155.57	$158.68
Project Manager 3	54151, 54151S, ANCILLARY	Contractor Site	$160.22	$163.42	$166.69	$170.02	$173.42
IT Program Manager 1	54151, 54151S, ANCILLARY	Contractor Site	$165.08	$168.38	$171.75	$175.19	$178.69
IT Program Manager 2	54151, 54151S, ANCILLARY	Contractor Site	$181.33	$184.96	$188.66	$192.43	$196.28
IT Program Manager 3	54151, 54151S, ANCILLARY	Contractor Site	$192.43	$196.28	$200.21	$204.21	$208.29
IT Subject Matter Expert 1	54151, 54151S, ANCILLARY	Contractor Site	$176.68	$180.21	$183.81	$187.49	$191.24
IT Subject Matter Expert 2	54151, 54151S, ANCILLARY	Contractor Site	$195.23	$199.13	$203.11	$207.17	$211.31
IT Subject Matter Expert 3	54151, 54151S, ANCILLARY	Contractor Site	$215.55	$219.86	$224.26	$228.75	$233.33

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Data Warehouse Specialist 1	54151, 54151S, ANCILLARY	Contractor Site	$78.70	$80.27	$81.88	$83.52	$85.19
Data Warehouse Specialist 2	54151, 54151S, ANCILLARY	Contractor Site	$92.83	$94.69	$96.58	$98.51	$100.48
Data Warehouse Specialist 3	54151, 54151S, ANCILLARY	Contractor Site	$99.06	$101.04	$103.06	$105.12	$107.22
Data Warehouse Specialist 4	54151, 54151S, ANCILLARY	Contractor Site	$117.37	$119.72	$122.11	$124.55	$127.04
Data Warehouse Specialist 5	54151, 54151S, ANCILLARY	Contractor Site	$121.15	$123.57	$126.04	$128.56	$131.13
Training Specialist 1*	54151, 54151S, ANCILLARY	Contractor Site	$59.53	$60.72	$61.93	$63.17	$64.43
Training Specialist 2*	54151, 54151S, ANCILLARY	Contractor Site	$71.15	$72.57	$74.02	$75.50	$77.01
Training Specialist 3*	54151, 54151S, ANCILLARY	Contractor Site	$79.91	$81.51	$83.14	$84.80	$86.50
Training Specialist 4*	54151, 54151S, ANCILLARY	Contractor Site	$88.92	$90.70	$92.51	$94.36	$96.25
Enterprise Architect 1	54151, 54151S, ANCILLARY	Contractor Site	$132.47	$135.12	$137.82	$140.58	$143.39
Enterprise Architect 2	54151, 54151S, ANCILLARY	Contractor Site	$147.70	$150.65	$153.66	$156.73	$159.86
Enterprise Architect 3	54151, 54151S, ANCILLARY	Contractor Site	$168.17	$171.53	$174.96	$178.46	$182.03
Enterprise Architect 4	54151, 54151S, ANCILLARY	Contractor Site	$180.00	$183.60	$187.27	$191.02	$194.84
Data Entry Operator 1*	54151, 54151S, ANCILLARY	Contractor Site	$40.82	$41.64	$42.47	$43.32	$44.19
Data Entry Operator 2*	54151, 54151S, ANCILLARY	Contractor Site	$43.12	$43.98	$44.86	$45.76	$46.68
Data Entry Operator 3*	54151, 54151S, ANCILLARY	Contractor Site	$44.23	$45.11	$46.01	$46.93	$47.87
Data Entry Operator 4*	54151, 54151S, ANCILLARY	Contractor Site	$46.03	$46.95	$47.89	$48.85	$49.83

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Data Analysis Tech 1	54151, 54151S, ANCILLARY	Contractor Site	$82.05	$83.69	$85.36	$87.07	$88.81
Data Analysis Tech 2	54151, 54151S, ANCILLARY	Contractor Site	$93.86	$95.74	$97.65	$99.60	$101.59
Data Analysis Tech 3	54151, 54151S, ANCILLARY	Contractor Site	$104.20	$106.28	$108.41	$110.58	$112.79
Data Analysis Tech 4	54151, 54151S, ANCILLARY	Contractor Site	$112.43	$114.68	$116.97	$119.31	$121.70
Content Manager 1	54151, 54151S, ANCILLARY	Contractor Site	$71.79	$73.23	$74.69	$76.18	$77.70
Content Manager 2	54151, 54151S, ANCILLARY	Contractor Site	$80.83	$82.45	$84.10	$85.78	$87.50
Content Manager 3	54151, 54151S, ANCILLARY	Contractor Site	$89.10	$90.88	$92.70	$94.55	$96.44
Content Manager 4	54151, 54151S, ANCILLARY	Contractor Site	$96.45	$98.38	$100.35	$102.36	$104.41
Operations Analyst 1	54151, 54151S, ANCILLARY	Contractor Site	$57.01	$58.15	$59.31	$60.50	$61.71
Operations Analyst 2	54151, 54151S, ANCILLARY	Contractor Site	$69.16	$70.54	$71.95	$73.39	$74.86
Operations Analyst 3	54151, 54151S, ANCILLARY	Contractor Site	$78.16	$79.72	$81.31	$82.94	$84.60
Operations Analyst 4	54151, 54151S, ANCILLARY	Contractor Site	$84.70	$86.39	$88.12	$89.88	$91.68
Cloud Analyst 1	54151, 54151S, ANCILLARY	Contractor Site	$85.49	$87.20	$88.94	$90.72	$92.53
Cloud Analyst 2	54151, 54151S, ANCILLARY	Contractor Site	$94.72	$96.61	$98.54	$100.51	$102.52
Cloud Analyst 3	54151, 54151S, ANCILLARY	Contractor Site	$103.25	$105.32	$107.43	$109.58	$111.77
Cloud Analyst 4	54151, 54151S, ANCILLARY	Contractor Site	$110.83	$113.05	$115.31	$117.62	$119.97
Cloud Architect 1	54151, 54151S, ANCILLARY	Contractor Site	$110.30	$112.51	$114.76	$117.06	$119.40

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Cloud Architect 2	54151, 54151S, ANCILLARY	Contractor Site	$126.07	$128.59	$131.16	$133.78	$136.46
Cloud Architect 3	54151, 54151S, ANCILLARY	Contractor Site	$138.00	$140.76	$143.58	$146.45	$149.38
Cloud Architect 4	54151, 54151S, ANCILLARY	Contractor Site	$146.65	$149.58	$152.57	$155.62	$158.73
Cloud Systems Administrator 1	54151S, ANCILLARY	Contractor Site	$86.87	$88.61	$90.38	$92.19	$94.03
Cloud Systems Administrator 2	54151S, ANCILLARY	Contractor Site	$94.22	$96.10	$98.02	$99.98	$101.98
Cloud Systems Administrator 3	54151S, ANCILLARY	Contractor Site	$107.82	$109.98	$112.18	$114.42	$116.71
Cloud Systems Administrator 4	54151S, ANCILLARY	Contractor Site	$116.64	$118.97	$121.35	$123.78	$126.26
Cloud Engineer 1	54151S, ANCILLARY	Contractor Site	$94.65	$96.54	$98.47	$100.44	$102.45
Cloud Engineer 2	54151S, ANCILLARY	Contractor Site	$109.02	$111.20	$113.42	$115.69	$118.00
Cloud Engineer 3	54151S, ANCILLARY	Contractor Site	$120.79	$123.21	$125.67	$128.18	$130.74
Cloud Engineer 4	54151S, ANCILLARY	Contractor Site	$129.50	$132.09	$134.73	$137.42	$140.17
Telecommunications Technician 1	54151S, ANCILLARY	Contractor Site	$64.70	$65.99	$67.31	$68.66	$70.03
Telecommunications Technician 2	54151S, ANCILLARY	Contractor Site	$72.82	$74.28	$75.77	$77.29	$78.84
Telecommunications Technician 3	54151S, ANCILLARY	Contractor Site	$80.18	$81.78	$83.42	$85.09	$86.79
Telecommunications Technician 4	54151S, ANCILLARY	Contractor Site	$86.82	$88.56	$90.33	$92.14	$93.98
Telecommunications Analyst 1	54151S, ANCILLARY	Contractor Site	$83.81	$85.49	$87.20	$88.94	$90.72
Telecommunications Analyst 2	54151S, ANCILLARY	Contractor Site	$95.57	$97.48	$99.43	$101.42	$103.45
Telecommunications Analyst 3	54151S, ANCILLARY	Contractor Site	$106.37	$108.50	$110.67	$112.88	$115.14
Telecommunications Analyst 4	54151S, ANCILLARY	Contractor Site	$115.71	$118.02	$120.38	$122.79	$125.25
Telecommunications Engineer 1	54151S, ANCILLARY	Contractor Site	$93.26	$95.13	$97.03	$98.97	$100.95
Telecommunications Engineer 2	54151S, ANCILLARY	Contractor Site	$100.89	$102.91	$104.97	$107.07	$109.21

Awarded Labor Category	Applicable SINs	Site	Base				
			Year 1	Year 2	Year 3	Year 4	Year 5
			01 Jan 20 – 31 Dec 20	01 Jan 21 – 31 Dec 21	01 Jan 22 – 31 Dec 22	01 Jan 23 – 31 Dec 23	01 Jan 24 – 31 Dec 24
Telecommunications Engineer 3	54151S, ANCILLARY	Contractor Site	$114.22	$116.50	$118.83	$121.21	$123.63
Telecommunications Engineer 4	54151S, ANCILLARY	Contractor Site	$122.07	$124.51	$127.00	$129.54	$132.13
Database Manager 1	54151, 54151S, ANCILLARY	Contractor Site	$96.04	$97.96	$99.92	$101.92	$103.96
Database Manager 2	54151, 54151S, ANCILLARY	Contractor Site	$110.28	$112.49	$114.74	$117.03	$119.37
Database Manager 3	54151, 54151S, ANCILLARY	Contractor Site	$122.52	$124.97	$127.47	$130.02	$132.62
Database Manager 4	54151, 54151S, ANCILLARY	Contractor Site	$132.10	$134.74	$137.43	$140.18	$142.98

*SCA Eligible Labor Category

Support Category – Helpdesk

Customer Services I*:
- **Functional Responsibilities:** Provides basic technical support to information technology systems users. Support shall be tier one and may include: responding to user's request for assistance; troubleshoots routine problems; diagnosing problems through discussion with users; answering questions regarding account administration; installation of and routine modifications to computer hardware or software; distribution of software and documentation system and network status; interact with network and systems engineers; document and track problems within help desk tracking system to ensure timely response.

- **Minimum Experience:** 0 years
- **Minimum Education:** High School Diploma

Customer Services II*:
- **Functional Responsibilities:** Provides simple technical support to information technology systems users. Support shall be tier one and may include: responding to user's request for assistance; troubleshoots routine problems; diagnosing problems through discussion with users; answering questions regarding account administration; installation of and routine modifications to computer hardware or software; distribution of software and documentation system and network status; interact with network and systems engineers; document and track problems within help desk tracking system to ensure timely response. Fully training and able to handle most service requests without assistance.

- **Minimum Experience:** 4 years
- **Minimum Education:** High School Diploma

Customer Services III*:
- **Functional Responsibilities:** Provides moderate technical support to information technology systems users. Support shall be tier one and may include: responding to user's request for assistance; troubleshoots routine problems; diagnosing problems through discussion with users; answering questions regarding account administration; installation of and routine modifications to computer hardware or software; distribution of software and documentation system and network status; interact with network and systems engineers; document and track problems within help desk tracking system to ensure timely response. Works predominantly independent of daily supervision. Provides mentoring and technical guidance to service desk personnel.

- **Minimum Experience:** 8 years
- **Minimum Education:** High School Diploma

Customer Services IV*:
- **Functional Responsibilities:** Provides complex technical support to information technology systems users. Support shall be tier one and may include: responding to user's request for assistance; troubleshoots routine problems; diagnosing problems through discussion with users; answering questions regarding account administration; installation of and routine modifications to computer hardware or software; distribution of software and documentation system and network

status; interact with network and systems engineers; document and track problems within help desk tracking system to ensure timely response. May perform supervisory duties. Works independently and provides mentoring and technical guidance to service desk personnel.

- **Minimum Experience:** 12 years
- **Minimum Education:** High School Diploma

Customer Services Manager:
- **Functional Responsibilities:** Manages the help desk function and personnel. Provides daily supervision and direction to staff that are responsible for technical support to information technology systems users. Support of help desk may include: responding to user's request for assistance; troubleshoots routine problems; diagnosing problems through discussion with users; answering questions regarding account administration; installation of and routine modifications to computer hardware or software; distribution of software and documentation system and network status; interact with network and systems engineers; document and track problems within help desk tracking system to ensure timely response.

- **Minimum Experience:** 14 years
- **Minimum Education:** Bachelor Degree

Systems Technician I:
- **Functional Responsibilities:** Installs, modifies, repairs and configures IT equipment and systems; support facilities and/or equipment installation and integration; perform preventative and corrective maintenance. Provides basic Tier 2 level support for customer service requests that cannot be resolved by Tier 1 personnel. Requires oversight and direction from more senior level technicians.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Systems Technician II:
- **Functional Responsibilities:** Installs, modifies, repairs and configures IT equipment and systems; support facilities and/or equipment installation and integration; perform preventative and corrective maintenance. Provides simple Tier 2 level support for customer service requests that cannot be resolved by Tier 1 personnel.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Systems Technician III:
- **Functional Responsibilities:** Installs, modifies, repairs and configures IT equipment and systems; support facilities and/or equipment installation and integration; perform preventative and corrective maintenance. Provides moderate Tier 2 level support for customer service requests that cannot be resolved by Tier 1 personnel. May perform supervisory duties.

- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

Systems Technician IV:
- **Functional Responsibilities:** Installs, modifies, repairs and configures IT equipment and systems; support facilities and/or equipment installation and integration; perform preventative and corrective maintenance. Provides complex Tier 2 level support for customer service requests that cannot be resolved by Tier 1 personnel. Works independently and provides mentoring to lower level technicians and service desk personnel. May perform supervisory duties.

- **Minimum Experience:** 14 years
- **Minimum Education:** Bachelor Degree

Support Category – Network

Network Analyst/Administrator I:
- **Functional Responsibilities:** Participates in basic design, implementation, evaluation and/or operation of IT networks or telecommunication systems. Develops and enforces database standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Network Analyst/Administrator II:
- **Functional Responsibilities:** Participates in simple design, implementation, evaluation and/or operation of IT networks or telecommunication systems. Develops and enforces database standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Network Analyst/Administrator III:
- **Functional Responsibilities:** Participates in moderate design, implementation, evaluation and/or operation of IT networks or telecommunication systems. Develops and enforces database standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

Network Analyst/Administrator IV:
- **Functional Responsibilities:** Participates in complex design, implementation, evaluation and/or operation of IT networks or telecommunication systems. Develops and enforces database standards and procedures or metrics. Analyzes data and process requirements. Establish

support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 12 years
- **Minimum Education:** Bachelor Degree

Network Engineer I:
- **Functional Responsibilities:** Provides basic assistance in the design, requirements analysis, development and implementation of networks. Participates in execution of technical tasks whose technical complexity requires Information Technology oversight; ensuring completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics.

- **Minimum Experience:** 1 years
- **Minimum Education:** Bachelor Degree

Network Engineer II:
- **Functional Responsibilities:** Provides simple assistance in the design, requirements analysis, development and implementation of networks. Participates in execution of technical tasks whose technical complexity requires Information Technology oversight; ensuring completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Network Engineer III:
- **Functional Responsibilities:** Provides moderate assistance in the design, requirements analysis, development and implementation of networks. Participates in execution of technical tasks whose technical complexity requires Information Technology oversight; ensuring completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Network Engineer IV:
- **Functional Responsibilities:** Provides complex assistance in the design, requirements analysis, development and implementation of networks. Participates in execution of technical tasks whose technical complexity requires Information Technology oversight; ensuring completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Support Category – System Admin

System Administrator I:
- **Functional Responsibilities:** Responsible for basic support including: setting up administrator and service accounts, maintaining system documentation, monitoring system performance, installing and configuring software and hardware; validating and implementing critical system patches; provides backup recovery; schedules, plans, and oversees system upgrades; performs troubleshooting and resolves IT system problems.

- **Minimum Experience:** 1 years
- **Minimum Education:** Bachelor Degree

System Administrator II:
- **Functional Responsibilities:** Responsible for simple support including: setting up administrator and service accounts, maintaining system documentation, monitoring system performance, installing and configuring software and hardware; validating and implementing critical system patches; provides backup recovery; schedules, plans, and oversees system upgrades; performs troubleshooting and resolves IT system problems.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

System Administrator III:
- **Functional Responsibilities:** Responsible for moderate support including: setting up administrator and service accounts, maintaining system documentation, monitoring system performance, installing and configuring software and hardware; validating and implementing critical system patches; provides backup recovery; schedules, plans, and oversees system upgrades; performs troubleshooting and resolves IT system problems.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

System Administrator IV:
- **Functional Responsibilities:** Responsible for complex support including: setting up administrator and service accounts, maintaining system documentation, monitoring system performance, installing and configuring software and hardware; validating and implementing critical system patches; provides backup recovery; schedules, plans, and oversees system upgrades; performs troubleshooting and resolves IT system problems. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

System Analyst I:
- **Functional Responsibilities:** Responsible for basic analysis of requirements, system design, development, system verification, validation and/or system documentation validation development of IT systems. Produces deliverables related to the projects assigned and assists in

post implementation support and system enhancements. Responsible for gathering, compiling and synthesizing information with regard to technology processes or systems.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

System Analyst II:
- **Functional Responsibilities:** Responsible for simple analysis of requirements, system design, development, system verification, validation and/or system documentation validation development of IT systems. Produces deliverables related to the projects assigned and assists in post implementation support and system enhancements. Responsible for gathering, compiling and synthesizing information with regard to technology processes or systems.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

System Analyst III:
- **Functional Responsibilities:** Responsible for moderate level analysis of requirements, system design, development, system verification, validation and/or system documentation validation development of IT systems. Produces deliverables related to the projects assigned and assists in post implementation support and system enhancements. Responsible for gathering, compiling and synthesizing information with regard to technology processes or systems.

-
- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

System Analyst IV:
- **Functional Responsibilities:** Responsible for complex level analysis of requirements, system design, development, system verification, validation and/or system documentation validation development of IT systems. Produces deliverables related to the projects assigned and assists in post implementation support and system enhancements. Responsible for gathering, compiling and synthesizing information with regard to technology processes or systems. May perform supervisory duties.

- **Minimum Experience:** 11 years
- **Minimum Education:** Bachelor Degree

Support Category – Software Development

Software Analyst I:
- **Functional Responsibilities:** Participates in basic design, implementation, evaluation and/or operation of software program/application. Develops and enforces software/application standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 1 years
- **Minimum Education:** Bachelor Degree

Software Analyst II:
- **Functional Responsibilities:** Participates in simple design, implementation, evaluation and/or operation of software program/application. Develops and enforces software/application standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 6 years
- **Minimum Education:** Bachelor Degree

Software Analyst III:
- **Functional Responsibilities:** Participates in moderate design, implementation, evaluation and/or operation of software program/application. Develops and enforces software/application standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues.

- **Minimum Experience:** 11 years
- **Minimum Education:** Bachelor Degree

Software Analyst IV:
- **Functional Responsibilities:** Participates in complex design, implementation, evaluation and/or operation of software program/application. Develops and enforces software/application standards and procedures or metrics. Analyzes data and process requirements. Establish support plans and services which meet customer expectations and deadlines. Analyzes user requirements and statistics to identify trends and resolve performance issues. May perform supervisory duties.

- **Minimum Experience:** 16 years
- **Minimum Education:** Bachelor Degree

IT Programmer I:
- **Functional Responsibilities:** Responsible for technical programming specifications identification, and development on projects. Provides basic programming support to the client and ensures adherence to plans and schedules. Responsible for quality control aspect of the assigned tasks.

- **Minimum Experience:** 1 years
- **Minimum Education:** Bachelor Degree

IT Programmer II:
- **Functional Responsibilities:** Responsible for technical programming specifications identification, and development on projects. Provides simple level programming support to the client and ensures adherence to plans and schedules. Responsible for quality control aspect of the assigned tasks.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

IT Programmer III:
- **Functional Responsibilities:** Responsible for technical programming specifications identification, and development on projects. Provides moderate level programming support to the client and ensures adherence to plans and schedules. Responsible for quality control aspect of the assigned tasks.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

IT Programmer IV:
- **Functional Responsibilities:** Responsible for technical programming specifications identification, and development on projects. Provides complex expert programming support to the client and ensures adherence to plans and schedules. Responsible for quality control aspect of the assigned tasks. May perform supervisory duties.

- **Minimum Experience:** 12 years
- **Minimum Education:** Bachelor Degree

Software Engineer I:
- **Functional Responsibilities:** Assists in basic design, development and implementation of IT systems using defined engineering methodologies. Ensures completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics.

- **Minimum Experience:** 1 years
- **Minimum Education:** Bachelor Degree

Software Engineer II:
- **Functional Responsibilities:** Assists in simple design, development and implementation of IT systems using defined engineering methodologies. Ensures completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Software Engineer III:
- **Functional Responsibilities:** Assists in moderate level design, development and implementation of IT systems using defined engineering methodologies. Ensures completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Software Engineer IV:
- **Functional Responsibilities:** Assists in complex design, development and implementation of IT systems using defined engineering methodologies. Ensures completion of tasks within customer's timeline and budget; ensuring the task deliverables meets the established standards or metrics. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Support Category – Cybersecurity

Information Assurance Analyst I:
- **Functional Responsibilities:** Performing basic security audits of customers' information technology systems; evaluates operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and associated data; ensures adherence to policies, standards, and industry best practices; developing cyber security-related documentation.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Information Assurance Analyst II:
- **Functional Responsibilities:** Performing simple security audits of customers' information technology systems; evaluates operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and associated data; ensures adherence to policies, standards, and industry best practices; developing cyber security-related documentation.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Information Assurance Analyst III:
- **Functional Responsibilities:** Performing moderate level security audits of customers' information technology systems; evaluates operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and associated data; ensures adherence to policies, standards, and industry best practices; developing cyber security-related documentation.

- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

Information Assurance Analyst IV:
- **Functional Responsibilities:** Performing complex security audits of customers' information technology systems; evaluates operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and

associated data; ensures adherence to policies, standards, and industry best practices; developing cyber security-related documentation. May perform supervisory duties.

- **Minimum Experience:** 11 years
- **Minimum Education:** Bachelor Degree

Cybersecurity Engineer I:
- **Functional Responsibilities:** Perform basic analysis, identify and address vulnerabilities; apply and test security patches, execute Plan of Action and Milestones (POA&M), updates to the SSP and conduct recertification activities associated with any modifications or upgrades to information technology systems; conduct root cause analysis, fixes and configuration changes; research common fixes and impacts to operating system, software and hardware based vulnerabilities; support the maintenance and recertification activities.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Cybersecurity Engineer II:
- **Functional Responsibilities:** Perform simple analysis, identify and address vulnerabilities; apply and test security patches, execute Plan of Action and Milestones (POA&M), updates to the SSP and conduct recertification activities associated with any modifications or upgrades to information technology systems; conduct root cause analysis, fixes and configuration changes; research common fixes and impacts to operating system, software and hardware based vulnerabilities; support the maintenance and recertification activities.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Cybersecurity Engineer III:
- **Functional Responsibilities:** Perform moderate level analysis, identify and address vulnerabilities; apply and test security patches, execute Plan of Action and Milestones (POA&M), updates to the SSP and conduct recertification activities associated with any modifications or upgrades to information technology systems; conduct root cause analysis, fixes and configuration changes; research common fixes and impacts to operating system, software and hardware based vulnerabilities; support the maintenance and recertification activities.

- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

Cybersecurity Engineer IV:
- **Functional Responsibilities:** Perform complex analysis, identify and address vulnerabilities; apply and test security patches, execute Plan of Action and Milestones (POA&M), updates to the SSP and conduct recertification activities associated with any modifications or upgrades to information technology systems; conduct root cause analysis, fixes and configuration changes; research common fixes and impacts to operating system, software and hardware based vulnerabilities; support the maintenance and recertification activities. May perform supervisory duties.

- **Minimum Experience:** 11 years
- **Minimum Education:** Bachelor Degree

Support Category – Technical Writer

Technical Editor I*:
- **Functional Responsibilities:** Responsible for basic technical writing/editing, copy design/editing, proofreading and overall documentation review. Prepares required documentation in appropriate format. Supports configuration management and quality assurance standards. Reviews and analyzes the data and user requirements to ensure that documentation is clear, concise, and valid.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Technical Editor II*:
- **Functional Responsibilities:** Responsible for simple technical writing/editing, copy design/editing, proofreading and overall documentation review. Prepares required documentation in appropriate format. Supports configuration management and quality assurance standards. Reviews and analyzes the data and user requirements to ensure that documentation is clear, concise, and valid.

- **Minimum Experience:** 6 years
- **Minimum Education:** Bachelor Degree

Technical Editor III*:
- **Functional Responsibilities:** Responsible for moderate level technical writing/editing, copy design/editing, proofreading and overall documentation review. Prepares required documentation in appropriate format. Supports configuration management and quality assurance standards. Reviews and analyzes the data and user requirements to ensure that documentation is clear, concise, and valid. May include supervisory requirements as required.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Technical Editor IV:
- **Functional Responsibilities:** Responsible for complex technical writing/editing, copy design/editing, proofreading and overall documentation review. Prepares required documentation in appropriate format. Supports configuration management and quality assurance standards. Reviews and analyzes the data and user requirements to ensure that documentation is clear, concise, and valid. May include supervisory requirements as required.

- **Minimum Experience:** 14 years
- **Minimum Education:** Bachelor Degree

Support Category – Project Manager

Project Manager I:
- **Functional Responsibilities:** Responsible for basic day-to-day management of specific contract support, involving a single project and personnel at a single or multiple locations. Demonstrates written and oral communication skills.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Project Manager II:
- **Functional Responsibilities:** Responsible for moderate level day-to-day management of specific contract support, involving a single or multiple projects and personnel at a single or multiple locations. Demonstrates written and oral communication skills.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Project Manager III:
- **Functional Responsibilities:** Responsible for complex day-to-day management of specific contract support, involving a single or multiple projects and personnel at a single or multiple locations. Demonstrates written and oral communication skills.

- **Minimum Experience:** 15 years
- **Minimum Education:** Bachelor Degree

IT Program Manager I:
- **Functional Responsibilities:** Responsible for basic day-to-day management of specific contract support, involving multiple projects and groups of personnel at multiple locations. Demonstrates written and oral communication skills. Establishes corporate management structure to direct effective contract support activities.

- **Minimum Experience:** 12 years
- **Minimum Education:** Bachelor Degree

IT Program Manager II:
- **Functional Responsibilities:** Responsible for moderate day-to-day management of specific contract support, involving multiple projects and groups of personnel at multiple locations. Demonstrates written and oral communication skills. Establishes corporate management structure to direct effective contract support activities.

- **Minimum Experience:** 17 years
- **Minimum Education:** Bachelor Degree

IT Program Manager III:
- **Functional Responsibilities:** Responsible for in-depth day-to-day management of specific contract support, involving multiple projects and groups of personnel at multiple locations.

Demonstrates written and oral communication skills. Establishes corporate management structure to direct effective contract support activities.

- **Minimum Experience:** 20 years
- **Minimum Education:** Bachelor Degree

Support Category – SME

IT Subject Matter Expert I:
- **Functional Responsibilities:** Provides basic technical leadership, direction, and specialized skills for complex tasks that require unique expertise related to information technology. Ensures that work within area of responsibility is complete, meets customer requirements, and is of high quality.

- **Minimum Experience:** 15 years
- **Minimum Education:** Bachelor Degree

IT Subject Matter Expert II:
- **Functional Responsibilities:** Provides moderate technical leadership, direction, and specialized skills for complex tasks that require unique expertise related to information technology. Ensures that work within area of responsibility is complete, meets customer requirements, and is of high quality.

- **Minimum Experience:** 20 years
- **Minimum Education:** Bachelor Degree

IT Subject Matter Expert III:
- **Functional Responsibilities:** Provides complex, in-depth technical leadership, direction, and specialized skills for complex tasks that require unique expertise related to information technology. Ensures that work within area of responsibility is complete, meets customer requirements, and is of high quality.

- **Minimum Experience:** 25 years
- **Minimum Education:** Bachelor Degree

Support Category – Data Warehouse

Data Warehouse Specialist I:
- **Functional Responsibilities:** Performs basic duties as a data warehouse developer on database management systems; analyzes functional business applications and design specifications; prepares flowcharts and diagrams; translates detailed design into computer software; prepares required program-level and user-level documentation.

- **Minimum Experience:** 1 years
- **Minimum Education:** Bachelor Degree

Data Warehouse Specialist II:
- **Functional Responsibilities:** Performs simple level duties as a data warehouse developer on database management systems; analyzes functional business applications and design specifications; prepares flowcharts and diagrams; translates detailed design into computer software; prepares required program-level and user-level documentation.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Data Warehouse Specialist III:
- **Functional Responsibilities:** Performs moderate level duties as a data warehouse developer on database management systems; analyzes functional business applications and design specifications; prepares flowcharts and diagrams; translates detailed design into computer software; prepares required program-level and user-level documentation.

- **Minimum Experience:** 9 years
- **Minimum Education:** Bachelor Degree

Data Warehouse Specialist IV:
- **Functional Responsibilities:** Performs complex level duties as a data warehouse developer on database management systems; analyzes functional business applications and design specifications; prepares flowcharts and diagrams; translates detailed design into computer software; prepares required program-level and user-level documentation. May perform supervisory duties.

- **Minimum Experience:** 13 years
- **Minimum Education:** Bachelor Degree

Data Warehouse Specialist V:
- **Functional Responsibilities:** Performs complex level duties as a data warehouse developer on database management systems; analyzes functional business applications and design specifications; prepares flowcharts and diagrams; translates detailed design into computer software; prepares required program-level and user-level documentation. May perform supervisory duties

- **Minimum Experience:** 17 years
- **Minimum Education:** Bachelor Degree

Support Category – Trainer

Training Specialist I*:
- **Functional Responsibilities:** Responsible for the creation and delivery of basic training and development programs to end-users and IT professionals; develop documentation for applications; develop training programs via classes, workshops, Computer Based Training (CBT) and on-line help.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Training Specialist II*:
- **Functional Responsibilities:** Responsible for the creation and delivery of simple level training and development programs to end-users and IT professionals; develop documentation for applications; develop training programs and present via classes, workshops, Computer Based Training (CBT) and on-line help.

- **Minimum Experience:** 6 years
- **Minimum Education:** Bachelor Degree

Training Specialist III*:
- **Functional Responsibilities:** Responsible for the creation and delivery of moderate level training and development programs to end-users and IT professionals; develop documentation for applications; develop training programs and present via classes, workshops, Computer Based Training (CBT) and on-line help.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Training Specialist IV*:
- **Functional Responsibilities:** Responsible for the creation and delivery of complex level training and development programs to end-users and IT professionals; develop documentation for applications; develop training programs and present via classes, workshops, Computer Based Training (CBT) and on-line help. May perform supervisory duties.

- **Minimum Experience:** 14 years
- **Minimum Education:** Bachelor Degree

Support Category – Enterprise Architecture

Enterprise Architect I:
- **Functional Responsibilities:** Develops and coordinates strategy for an organization's enterprise IT services/capabilities. Designs, develops, and oversees implementation of basic integrated systems into an enterprise capability that meets the strategic objectives of an organization. Maintains and evaluates company's current equipment.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Enterprise Architect II:
- **Functional Responsibilities:** Develops and coordinates strategy for an organization's enterprise IT services/capabilities. Designs, develops, and oversees implementation of simple level integrated systems into an enterprise capability that meets the strategic objectives of an organization. Maintains and evaluates company's current equipment.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Enterprise Architect III:

- **Functional Responsibilities:** Develops and coordinates strategy for an organization's enterprise IT services/capabilities. Designs, develops, and oversees implementation of moderate level integrated systems into an enterprise capability that meets the strategic objectives of an organization. Maintains and evaluates company's current equipment.

- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

Enterprise Architect IV:

- **Functional Responsibilities:** Develops and coordinates strategy for an organization's enterprise IT services/capabilities. Designs, develops, and oversees implementation of complex level integrated systems into an enterprise capability that meets the strategic objectives of an organization. Maintains and evaluates company's current equipment. May perform supervisory duties.

- **Minimum Experience:** 11 years
- **Minimum Education:** Bachelor Degree

Support Category – Data Entry

Data Entry Operator I*:

- **Functional Responsibilities:** Performs basic tasks relating to computer data entry; reviews input/output data to verify completeness, accuracy, and in accordance with established procedures; maintains database support tools, database tables and dictionaries; perform recovery and back-up procedures; may maintain database across multiple platforms and computing environments.

- **Minimum Experience:** 0 years
- **Minimum Education:** High School Diploma

Data Entry Operator II*:

- **Functional Responsibilities:** Performs simple tasks relating to computer data entry; reviews input/output data to verify completeness, accuracy, and in accordance with established procedures; maintains database support tools, database tables and dictionaries; perform recovery and back-up procedures; may maintain database across multiple platforms and computing environments.

- **Minimum Experience:** 4 years
- **Minimum Education:** High School Diploma

Data Entry Operator III*:

- **Functional Responsibilities:** Performs moderate level tasks relating to computer data entry; reviews input/output data to verify completeness, accuracy, and in accordance with established procedures; maintains database support tools, database tables and dictionaries; perform recovery and back-up procedures; may maintain database across multiple platforms and computing environments.

- **Minimum Experience:** 8 years
- **Minimum Education:** High School Diploma

Data Entry Operator IV*:
- **Functional Responsibilities:** Performs complex tasks relating to computer data entry; reviews input/output data to verify completeness, accuracy, and in accordance with established procedures; maintains database support tools, database tables and dictionaries; perform recovery and back-up procedures; may maintain database across multiple platforms and computing environments. May perform supervisory duties.

- **Minimum Experience:** 12 years
- **Minimum Education:** High School Diploma

Support Category – Data Analysis

Data Analysis Tech I:
- **Functional Responsibilities:** Assesses complex data systems and programs in support of ad-hoc and standing management or customer requests. Creates basic programs, methodologies, and files for analyzing and presenting data. Examines data quality, applications, and functions. Produces output and sustains operation. Researches new data sources and analytical tools. Contributes to new product development and improvement in product delivery and presentation. Develops awareness of and familiarity with issues and events affecting organization, department, and/or customer. Uses and supports database applications and analytical tools. Uses timely and appropriate participation of users/customers in data collection and query systems.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Data Analysis Tech II:
- **Functional Responsibilities:** Assesses complex data systems and programs in support of ad-hoc and standing management or customer requests. Creates simple programs, methodologies, and files for analyzing and presenting data. Examines data quality, applications, and functions. Produces output and sustains operation. Researches new data sources and analytical tools. Contributes to new product development and improvement in product delivery and presentation. Develops awareness of and familiarity with issues and events affecting organization, department, and/or customer. Uses and supports database applications and analytical tools. Uses timely and appropriate participation of users/customers in data collection and query systems.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Data Analysis Tech III:
- **Functional Responsibilities:** Assesses complex data systems and programs in support of ad-hoc and standing management or customer requests. Creates moderate level programs, methodologies, and files for analyzing and presenting data. Examines data quality, applications, and functions. Produces output and sustains operation. Researches new data sources and analytical tools. Contributes to new product development and improvement in product delivery and presentation. Develops awareness of and familiarity with issues and events affecting organization, department, and/or customer. Uses and supports database applications and

analytical tools. Uses timely and appropriate participation of users/customers in data collection and query systems.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Data Analysis Tech IV:
- **Functional Responsibilities:** Assesses complex data systems and programs in support of ad-hoc and standing management or customer requests. Creates complex programs, methodologies, and files for analyzing and presenting data. Examines data quality, applications, and functions. Produces output and sustains operation. Researches new data sources and analytical tools. Contributes to new product development and improvement in product delivery and presentation. Develops awareness of and familiarity with issues and events affecting organization, department, and/or customer. Uses and supports database applications and analytical tools. Uses timely and appropriate participation of users/customers in data collection and query systems. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Support Category – Content Manager

Content Manager I:
- **Functional Responsibilities:** Conceives and develops basic written and graphical content for website to provide information on products and services or entertainment to site visitors. Gathers information and coordinates data from other departments to assist in determining the content of the website. Attracts visitors to the website by developing user interface and design standards, including improvement of features. This position is less technical than Webmaster or Web Developer because of lesser knowledge and responsibilities for site programming code.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Content Manager II:
- **Functional Responsibilities:** Conceives and develops simple written and graphical content for website to provide information on products and services or entertainment to site visitors. Gathers information and coordinates data from other departments to assist in determining the content of the website. Attracts visitors to the website by developing user interface and design standards, including improvement of features. This position is less technical than Webmaster or Web Developer because of lesser knowledge and responsibilities for site programming code.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

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- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Support Category – Operations Analyst

Operations Analyst I:
- **Functional Responsibilities:** Examines and assesses the workings of an organization to identify and offer solutions to problems, and drafts procedures for improving operations. Gets and secures information by interviewing employees and/or customers, reading reports, analyzing operations, determining project scope, reviewing databases to determine which data are relevant and what methods should be used to analyze them; and describes and records the results and recommendations in reports. Produces basic, practical solutions by describing requirements, studying system or process capabilities, analyzing alternative solutions, and preparing system specifications, using statistical analysis, simulation, and optimization.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Operations Analyst II:
- **Functional Responsibilities:** Examines and assesses the workings of an organization to identify and offer solutions to problems, and drafts procedures for improving operations. Gets and secures information by interviewing employees and/or customers, reading reports, analyzing operations, determining project scope, reviewing databases to determine which data are relevant and what methods should be used to analyze them; and describes and records the results and recommendations in reports. Produces simple, practical solutions by describing requirements, studying system or process capabilities, analyzing alternative solutions, and preparing system specifications, using statistical analysis, simulation, and optimization.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

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- **Functional Responsibilities:** Examines and assesses the workings of an organization to identify and offer solutions to problems, and drafts procedures for improving operations. Gets and secures information by interviewing employees and/or customers, reading reports, analyzing operations, determining project scope, reviewing databases to determine which data are relevant and what methods should be used to analyze them; and describes and records the results and recommendations in reports. Produces moderate level, practical solutions by describing requirements, studying system or process capabilities, analyzing alternative solutions, and preparing system specifications, using statistical analysis, simulation, and optimization.

- **Minimum Experience:** 12 years
- **Minimum Education:** Bachelor Degree

Operations Analyst IV:

- **Functional Responsibilities:** Examines and assesses the workings of an organization to identify and offer solutions to problems, and drafts procedures for improving operations. Gets and secures information by interviewing employees and/or customers, reading reports, analyzing operations, determining project scope, reviewing databases to determine which data are relevant and what methods should be used to analyze them; and describes and records the results and recommendations in reports. Produces complex yet practical solutions by describing requirements, studying system or process capabilities, analyzing alternative solutions, and preparing system specifications, using statistical analysis, simulation, and optimization. May perform supervisory duties.

- **Minimum Experience:** 17 years
- **Minimum Education:** Bachelor Degree

Support Category – Cloud

Cloud Analyst I:

- **Functional Responsibilities:** Analyzes basic cloud-related business requirements and project objectives, and develops application functional specifications. Analyzes computer input, designs complex data sets, and envisions the data. Researches and develops original solutions to help client solve big data problems and to build holistic solutions for the client, to help save time, money, and resources. Communicates with technical and non-technical users, business stakeholders or clients, developers, end-users, and Project Managers. Gathers and evaluates project requirements, meets with customers and partners to outline expectations, and defines stakeholder alignment.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Cloud Analyst II:

- **Functional Responsibilities:** Analyzes simple cloud-related business requirements and project objectives, and develops application functional specifications. Analyzes computer input, designs complex data sets, and envisions the data. Researches and develops original solutions to help client solve big data problems and to build holistic solutions for the client, to help save time, money, and resources. Communicates with technical and non-technical users, business stakeholders or clients, developers, end-users, and Project Managers. Gathers and evaluates

project requirements, meets with customers and partners to outline expectations, and defines stakeholder alignment.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Cloud Analyst III:

- **Functional Responsibilities:** Analyzes moderate level cloud-related business requirements and project objectives, and develops application functional specifications. Analyzes computer input, designs complex data sets, and envisions the data. Researches and develops original solutions to help client solve big data problems and to build holistic solutions for the client, to help save time, money, and resources. Communicates with technical and non-technical users, business stakeholders or clients, developers, end-users, and Project Managers. Gathers and evaluates project requirements, meets with customers and partners to outline expectations, and defines stakeholder alignment.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Cloud Analyst IV:

- **Functional Responsibilities:** Analyzes complex cloud-related business requirements and project objectives, and develops application functional specifications. Analyzes computer input, designs complex data sets, and envisions the data. Researches and develops original solutions to help client solve big data problems and to build holistic solutions for the client, to help save time, money, and resources. Communicates with technical and non-technical users, business stakeholders or clients, developers, end-users, and Project Managers. Gathers and evaluates project requirements, meets with customers and partners to outline expectations, and defines stakeholder alignment.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Cloud Architect I:

- **Functional Responsibilities:** Designs, develops, implements, utilizes, and conforms to enterprise cloud architecture application solutions, strategies, processes, and standards, focusing on expertise in cloud technologies. Collaborates with business owners, Analysts, Engineers, development teams, and infrastructure services to define, establish, and communicate application and data architecture standards, policies, and directions. Designs high quality architectures, and drives basic level, architecture activities that are aligned to organization requirements set by leadership on behalf of stakeholders and are consistent with enterprise architectural standards.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Cloud Architect II:
- **Functional Responsibilities:** Designs, develops, implements, utilizes, and conforms to enterprise cloud architecture application solutions, strategies, processes, and standards, focusing on expertise in cloud technologies. Collaborates with business owners, Analysts, Engineers, development teams, and infrastructure services to define, establish, and communicate application and data architecture standards, policies, and directions. Designs high quality architectures, and drives simple level, architecture activities that are aligned to organization requirements set by leadership on behalf of stakeholders and are consistent with enterprise architectural standards.

- **Minimum Experience:** 6 years
- **Minimum Education:** Bachelor Degree

Cloud Architect III:
- **Functional Responsibilities:** Designs, develops, implements, utilizes, and conforms to enterprise cloud architecture application solutions, strategies, processes, and standards, focusing on expertise in cloud technologies. Collaborates with business owners, Analysts, Engineers, development teams, and infrastructure services to define, establish, and communicate application and data architecture standards, policies, and directions. Designs high quality architectures, and drives moderate level, architecture activities that are aligned to organization requirements set by leadership on behalf of stakeholders and are consistent with enterprise architectural standards.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Cloud Architect IV:
- **Functional Responsibilities:** Designs, develops, implements, utilizes, and conforms to enterprise cloud architecture application solutions, strategies, processes, and standards, focusing on expertise in cloud technologies. Collaborates with business owners, Analysts, Engineers, development teams, and infrastructure services to define, establish, and communicate application and data architecture standards, policies, and directions. Designs high quality architectures, and drives complex level architecture activities that are aligned to organization requirements set by leadership on behalf of stakeholders and are consistent with enterprise architectural standards. May perform supervisory duties.

- **Minimum Experience:** 14 years
- **Minimum Education:** Bachelor Degree

Cloud Systems Administrator I:
- **Functional Responsibilities:** Administers, develops, configures, implements, and maintains the basic systems that comprise the underlying cloud platform. Sets up public and/or private cloud systems, understanding and depending on type of workload, and deploys them in an automated way; and monitors, moves, and alters the systems using a prescribed methodology. Establishes and implements standards for cloud operations according to specifications and parameters. Determines business needs, and selects a cloud provider(s) that best fits the requirements.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Cloud Systems Administrator II:
- **Functional Responsibilities:** Administers, develops, configures, implements, and maintains the simple level systems that comprise the underlying cloud platform. Sets up public and/or private cloud systems, understanding and depending on type of workload, and deploys them in an automated way; and monitors, moves, and alters the systems using a prescribed methodology. Establishes and implements standards for cloud operations according to specifications and parameters. Determines business needs, and selects a cloud provider(s) that best fits the requirements.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Cloud Systems Administrator III:
- **Functional Responsibilities:** Administers, develops, configures, implements, and maintains the moderate level systems that comprise the underlying cloud platform. Sets up public and/or private cloud systems, understanding and depending on type of workload, and deploys them in an automated way; and monitors, moves, and alters the systems using a prescribed methodology. Establishes and implements standards for cloud operations according to specifications and parameters. Determines business needs, and selects a cloud provider(s) that best fits the requirements.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Cloud Systems Administrator IV:
- **Functional Responsibilities:** Administers, develops, configures, implements, and maintains the complex level systems that comprise the underlying cloud platform. Sets up public and/or private cloud systems, understanding and depending on type of workload, and deploys them in an automated way; and monitors, moves, and alters the systems using a prescribed methodology. Establishes and implements standards for cloud operations according to specifications and parameters. Determines business needs, and selects a cloud provider(s) that best fits the requirements. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Cloud Engineer I:
- **Functional Responsibilities:** Researches, designs, develops, runs tests, and evaluates systems that support cloud implementation and integrates with cloud service providers, applying principles and techniques of computer science, engineering, and mathematical analysis. Plans and conducts basic technical tasks associated with the implementation and maintenance of internal cloud enterprise-shared virtualization infrastructure. Develops and executes cloud solution roadmaps as they relate to business and executes company strategy to drive the achievement of business objective.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Cloud Engineer II:
- **Functional Responsibilities:** Researches, designs, develops, runs tests, and evaluates systems that support cloud implementation and integrates with cloud service providers, applying principles and techniques of computer science, engineering, and mathematical analysis. Plans and conducts simple technical tasks associated with the implementation and maintenance of internal cloud enterprise-shared virtualization infrastructure. Develops and executes cloud solution roadmaps as they relate to business and executes company strategy to drive the achievement of business objective.

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- **Minimum Education:** Bachelor Degree

Cloud Engineer III:
- **Functional Responsibilities:** Researches, designs, develops, runs tests, and evaluates systems that support cloud implementation and integrates with cloud service providers, applying principles and techniques of computer science, engineering, and mathematical analysis. Plans and conducts moderate level technical tasks associated with the implementation and maintenance of internal cloud enterprise-shared virtualization infrastructure. Develops and executes cloud solution roadmaps as they relate to business and executes company strategy to drive the achievement of business objective.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Cloud Engineer IV:
- **Functional Responsibilities:** Researches, designs, develops, runs tests, and evaluates systems that support cloud implementation and integrates with cloud service providers, applying principles and techniques of computer science, engineering, and mathematical analysis. Plans and conducts complex level technical tasks associated with the implementation and maintenance of internal cloud enterprise-shared virtualization infrastructure. Develops and executes cloud solution roadmaps as they relate to business and executes company strategy to drive the achievement of business objective.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Support Category – VTC

Telecommunications Technician I:
- **Functional Responsibilities:** Creates basic implementation, installs, repairs, and maintance of data, voice, and network communications systems, using hand tools and software and hardware testing instruments and techniques. Implements recommended equipment modifications and enhancements in accordance with user request and business objectives.

- **Minimum Experience:** 1 year
- **Minimum Education:** Associates Degree

Telecommunications Technician II:
- **Functional Responsibilities:** Creates simple implementation, installs, repairs, and maintance of data, voice, and network communications systems, using hand tools and software and hardware testing instruments and techniques. Implements recommended equipment modifications and enhancements in accordance with user request and business objectives.

- **Minimum Experience:** 4 years
- **Minimum Education:** Associates Degree

Telecommunications Technician III:
- **Functional Responsibilities:** Creates moderate level implementation, installs, repairs, and maintance of data, voice, and network communications systems, using hand tools and software and hardware testing instruments and techniques. Implements recommended equipment modifications and enhancements in accordance with user request and business objectives.

- **Minimum Experience:** 7 years
- **Minimum Education:** Associates Degree

Telecommunications Technician IV:
- **Functional Responsibilities:** Creates complex level starts implementation, installs, repairs, and maintains data, voice, and network communications systems, using hand tools and software and hardware testing instruments and techniques. Implements recommended equipment modifications and enhancements in accordance with user request and business objectives. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Associates Degree

Telecommunications Analyst I:
- **Functional Responsibilities:** Analyzes and administers the technical architecture of Local Area Networks and Wide Area Networks. At a basic level: researches, runs tests, evaluates, and recommends telecommunications and data network systems; analyzes workload, including traffic and utilization trends; interfaces with users, consultants, technical teams, and vendors for maximum guidance in determining the most appropriate type of hardware installation. Supports complex PCs and LAN/WAN networks throughout the organization. Requires advanced knowledge and experience in the area of local and wide area networking, communications, and related hardware and software.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Telecommunications Analyst II:
- **Functional Responsibilities:** Analyzes and administers the technical architecture of Local Area Networks and Wide Area Networks. At a simple level: researches, runs tests, evaluates, and recommends telecommunications and data network systems; analyzes workload, including traffic and utilization trends; interfaces with users, consultants, technical teams, and vendors for maximum guidance in determining the most appropriate type of hardware installation. Supports

complex PCs and LAN/WAN networks throughout the organization. Requires advanced knowledge and experience in the area of local and wide area networking, communications, and related hardware and software.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Telecommunications Analyst III:
- **Functional Responsibilities:** Analyzes and administers the technical architecture of Local Area Networks and Wide Area Networks. At a moderate level: researches, runs tests, evaluates, and recommends telecommunications and data network systems; analyzes workload, including traffic and utilization trends; interfaces with users, consultants, technical teams, and vendors for maximum guidance in determining the most appropriate type of hardware installation. Supports complex PCs and LAN/WAN networks throughout the organization. Requires advanced knowledge and experience in the area of local and wide area networking, communications, and related hardware and software.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Telecommunications Analyst IV:
- **Functional Responsibilities:** Analyzes and administers the technical architecture of Local Area Networks and Wide Area Networks. At a complex level: researches, runs tests, evaluates, and recommends telecommunications and data network systems; analyzes workload, including traffic and utilization trends; interfaces with users, consultants, technical teams, and vendors for maximum guidance in determining the most appropriate type of hardware installation. Supports complex PCs and LAN/WAN networks throughout the organization. Requires advanced knowledge and experience in the area of local and wide area networking, communications, and related hardware and software. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

Telecommunications Engineer I:
- **Functional Responsibilities:** Researches, develops, designs, and evaluates basic level communications systems and equipment. Studies communications systems and equipment, such as present and projected volume of communications, effectiveness and adequacy of system, and estimated equipment costs. Performs engineering studies to obtain data on new equipment and systems developments in communications field and adaptability of equipment to existing system.

- **Minimum Experience:** 2 years
- **Minimum Education:** Bachelor Degree

Telecommunications Engineer II:
- **Functional Responsibilities:** Researches, develops, designs, and evaluates simple level communications systems and equipment. Studies communications systems and equipment, such as present and projected volume of communications, effectiveness and adequacy of

system, and estimated equipment costs. Performs engineering studies to obtain data on new equipment and systems developments in communications field and adaptability of equipment to existing system.

- **Minimum Experience:** 5 years
- **Minimum Education:** Bachelor Degree

Telecommunications Engineer III:
- **Functional Responsibilities:** Researches, develops, designs, and evaluates moderate level communications systems and equipment. Studies communications systems and equipment, such as present and projected volume of communications, effectiveness and adequacy of system, and estimated equipment costs. Performs engineering studies to obtain data on new equipment and systems developments in communications field and adaptability of equipment to existing system.

- **Minimum Experience:** 8 years
- **Minimum Education:** Bachelor Degree

Telecommunications Engineer IV:
- **Functional Responsibilities:** Researches, develops, designs, and evaluates complex communications systems and equipment. Studies communications systems and equipment, such as present and projected volume of communications, effectiveness and adequacy of system, and estimated equipment costs. Performs engineering studies to obtain data on new equipment and systems developments in communications field and adaptability of equipment to existing system. Excludes supervisory and paraprofessional positions. May perform supervisory duties.

- **Minimum Experience:** 11 years
- **Minimum Education:** Bachelor Degree

Support Category – Database Manager

Database Manager I:
- **Functional Responsibilities:** Develops, implements, and maintains strategies for data storage and long-term data preservation. Designs basic methods and guidelines to ensure proper extraction and insertion of data. Manages, modifies, and maintains existing databases.

- **Minimum Experience:** 1 year
- **Minimum Education:** Bachelor Degree

Database Manager II:
- **Functional Responsibilities:** Develops, implements, and maintains strategies for data storage and long-term data preservation. Designs simple methods and guidelines to ensure proper extraction and insertion of data. Manages, modifies, and maintains existing databases.

- **Minimum Experience:** 4 years
- **Minimum Education:** Bachelor Degree

Database Manager III:

- **Functional Responsibilities:** Develops, implements, and maintains strategies for data storage and long-term data preservation. Designs moderate level methods and guidelines to ensure proper extraction and insertion of data. Manages, modifies, and maintains existing databases.

- **Minimum Experience:** 7 years
- **Minimum Education:** Bachelor Degree

Database Manager IV:

- **Functional Responsibilities:** Develops, implements, and maintains strategies for data storage and long-term data preservation. Designs complex methods and guidelines to ensure proper extraction and insertion of data. Manages, modifies, and maintains existing databases. May perform supervisory duties.

- **Minimum Experience:** 10 years
- **Minimum Education:** Bachelor Degree

1d. QuantiTech Labor Category Education Substitution Matrix

Labor Category	Min Edu	Min Exp	Masters	Bachelors	Associate	High School
Customer Services 1*	High School Diploma	0	0	0	0	0
Customer Services 2*	High School Diploma	4	0	0	1	4
Customer Services 3*	High School Diploma	8	0	2	5	8
Customer Services 4*	High School Diploma	12	4	6	9	12
Customer Services Manager	Bachelor's degree	14	12	14	17	20
System Technician 1	Bachelor's degree	2	0	2	5	8
System Technician 2	Bachelor's degree	5	3	5	8	11
System Technician 3	Bachelor's degree	8	6	8	11	14
System Technician 4	Bachelor's degree	14	12	14	17	20
Network Analyst/Administrator 1	Bachelor's degree	2	0	2	5	8
Network Analyst/Administrator 2	Bachelor's degree	5	3	5	8	11
Network Analyst/Administrator 3	Bachelor's degree	8	6	8	11	14

Labor Category	Min Edu	Min Exp	Masters	Bachelors	Associate	High School
Network Analyst/Administrator 4	Bachelor's degree	12	10	12	15	18
Network Engineer 1	Bachelor's degree	1	0	1	N/A	N/A
Network Engineer 2	Bachelor's degree	4	2	4	N/A	N/A
Network Engineer 3	Bachelor's degree	7	5	7	N/A	N/A
Network Engineer 4	Bachelor's degree	10	8	10	N/A	N/A
System Administrator 1	Bachelor's degree	1	0	1	4	7
System Administrator 2	Bachelor's degree	4	2	4	7	10
System Administrator 3	Bachelor's degree	7	5	7	10	13
System Administrator 4	Bachelor's degree	10	8	10	13	16
System Analyst 1	Bachelor's degree	2	0	2	5	8
System Analyst 2	Bachelor's degree	5	3	5	8	11
System Analyst 3	Bachelor's degree	8	6	8	11	14
System Analyst 4	Bachelor's degree	11	9	11	14	17
Software Analyst 1	Bachelor's degree	1	0	1	4	7
Software Analyst 2	Bachelor's degree	6	4	6	9	12
Software Analyst 3	Bachelor's degree	11	9	11	14	17
Software Analyst 4	Bachelor's degree	16	14	16	19	22
IT Programmer 1	Bachelor's degree	1	0	1	4	7
IT Programmer 2	Bachelor's degree	4	1	4	7	10
IT Programmer 3	Bachelor's degree	7	5	7	10	13
IT Programmer 4	Bachelor's degree	12	10	12	15	18
Software Engineer 1	Bachelor's degree	1	0	1	N/A	N/A

Labor Category	Min Edu	Min Exp	Masters	Bachelors	Associate	High School
Software Engineer 2	Bachelor's degree	4	1	4	N/A	N/A
Software Engineer 3	Bachelor's degree	7	5	7	N/A	N/A
Software Engineer 4	Bachelor's degree	10	8	10	N/A	N/A
Information Assurance Analyst 1	Bachelor's degree	2	0	2	5	8
Information Assurance Analyst 2	Bachelor's degree	5	3	5	8	11
Information Assurance Analyst 3	Bachelor's degree	8	6	8	11	14
Information Assurance Analyst 4	Bachelor's degree	11	9	11	14	17
Cybersecurity Engineer 1	Bachelor's degree	2	0	2	N/A	N/A
Cybersecurity Engineer 2	Bachelor's degree	5	3	5	N/A	N/A
Cybersecurity Engineer 3	Bachelor's degree	8	6	8	N/A	N/A
Cybersecurity Engineer 4	Bachelor's degree	11	9	11	N/A	N/A
Technical Editor 1*	Bachelor's degree	2	0	2	5	8
Technical Editor 2*	Bachelor's degree	6	4	6	9	12
Technical Editor 3*	Bachelor's degree	10	8	10	13	16
Technical Editor 4	Bachelor's degree	14	12	14	17	20
Project Manager 1	Bachelor's degree	5	3	5	8	11
Project Manager 2	Bachelor's degree	10	8	10	13	16
Project Manager 3	Bachelor's degree	15	13	15	18	21
IT Program Manager 1	Bachelor's degree	12	10	12	15	18
IT Program Manager 2	Bachelor's degree	17	15	17	20	23
IT Program Manager 3	Bachelor's degree	20	18	20	23	26
IT Subject Matter Expert 1	Bachelor's degree	15	13	15	18	21

Labor Category	Min Edu	Min Exp	Masters	Bachelors	Associate	High School
IT Subject Matter Expert 2	Bachelor's degree	20	18	20	23	26
IT Subject Matter Expert 3	Bachelor's degree	25	23	25	28	31
Data Warehouse Specialist 1	Bachelor's degree	1	0	1	4	7
Data Warehouse Specialist 2	Bachelor's degree	5	3	5	8	11
Data Warehouse Specialist 3	Bachelor's degree	9	7	9	12	15
Data Warehouse Specialist 4	Bachelor's degree	13	11	13	16	19
Data Warehouse Specialist 5	Bachelor's degree	17	15	17	20	23
Training Specialist 1*	Bachelor's degree	2	0	2	5	8
Training Specialist 2*	Bachelor's degree	6	4	6	9	12
Training Specialist 3*	Bachelor's degree	10	8	10	13	16
Training Specialist 4*	Bachelor's degree	14	12	14	17	20
Enterprise Architect 1	Bachelor's degree	2	0	2	5	8
Enterprise Architect 2	Bachelor's degree	5	3	5	8	11
Enterprise Architect 3	Bachelor's degree	8	6	8	11	14
Enterprise Architect 4	Bachelor's degree	11	9	11	14	17
Data Entry Operator 1*	High School Diploma	0	0	0	0	0
Data Entry Operator 2*	High School Diploma	4	0	0	1	4
Data Entry Operator 3*	High School Diploma	8	0	2	5	8
Data Entry Operator 4*	High School Diploma	12	4	6	9	12
Data Analysis Tech 1	Bachelor's degree	1	0	1	4	7
Data Analysis Tech 2	Bachelor's degree	4	1	4	7	10
Data Analysis Tech 3	Bachelor's degree	7	5	7	10	13

Labor Category	Min Edu	Min Exp	Masters	Bachelors	Associate	High School
Data Analysis Tech 4	Bachelor's degree	10	8	10	13	16
Content Manager 1	Bachelor's degree	1	0	1	4	7
Content Manager 2	Bachelor's degree	4	1	4	7	10
Content Manager 3	Bachelor's degree	7	5	7	10	13
Content Manager 4	Bachelor's degree	10	8	10	13	16
Operations Analyst 1	Bachelor's degree	2	0	2	5	8
Operations Analyst 2	Bachelor's degree	7	5	7	10	13
Operations Analyst 3	Bachelor's degree	12	10	12	15	18
Operations Analyst 4	Bachelor's degree	17	15	17	20	23
Cloud Analyst 1	Bachelor's degree	1	0	1	4	7
Cloud Analyst 2	Bachelor's degree	4	1	4	7	10
Cloud Analyst 3	Bachelor's degree	7	5	7	10	13
Cloud Analyst 4	Bachelor's degree	10	8	10	13	16
Cloud Architect 1	Bachelor's degree	2	0	2	5	8
Cloud Architect 2	Bachelor's degree	6	4	6	9	12
Cloud Architect 3	Bachelor's degree	10	8	10	13	16
Cloud Architect 4	Bachelor's degree	14	12	14	17	20
Cloud Systems Administrator 1	Bachelor's degree	1	0	1	4	7
Cloud Systems Administrator 2	Bachelor's degree	4	1	4	7	10
Cloud Systems Administrator 3	Bachelor's degree	7	5	7	10	13
Cloud Systems Administrator 4	Bachelor's degree	10	8	10	13	16
Cloud Engineer 1	Bachelor's degree	1	0	1	N/A	N/A

Labor Category	Min Edu	Min Exp	Masters	Bachelors	Associate	High School
Cloud Engineer 2	Bachelor's degree	4	1	4	N/A	N/A
Cloud Engineer 3	Bachelor's degree	7	5	7	N/A	N/A
Cloud Engineer 4	Bachelor's degree	10	8	10	N/A	N/A
Telecommunications Technician 1	Associates Degree	1	0	N/A	1	7
Telecommunications Technician 2	Associates Degree	4	1	N/A	4	10
Telecommunications Technician 3	Associates Degree	7	5	N/A	7	13
Telecommunications Technician 4	Associates Degree	10	8	N/A	10	16
Telecommunications Analyst 1	Bachelor's degree	1	0	1	4	7
Telecommunications Analyst 2	Bachelor's degree	4	1	4	7	10
Telecommunications Analyst 3	Bachelor's degree	7	5	7	10	13
Telecommunications Analyst 4	Bachelor's degree	10	8	10	13	16
Telecommunications Engineer 1	Bachelor's degree	2	0	2	N/A	N/A
Telecommunications Engineer 2	Bachelor's degree	5	3	5	N/A	N/A
Telecommunications Engineer 3	Bachelor's degree	8	6	8	N/A	N/A
Telecommunications Engineer 4	Bachelor's degree	11	9	11	N/A	N/A
Database Manager 1	Bachelor's degree	1	0	1	4	7
Database Manager 2	Bachelor's degree	4	1	4	7	10
Database Manager 3	Bachelor's degree	7	5	7	10	13
Database Manager 4	Bachelor's degree	10	8	10	13	16

2. Maximum Order

The maximum order threshold for each Special Item Number (SIN) is as follows:

54151	$500,000

54151S	$500,000
ANCILLARY	$150,000
OLM	$100,000

3. Minimum Order
The minimum order which can be accepted is $100.

4. Geographic Coverage (delivery area)
Domestic and Overseas

5. Point(s) of Production
Contractor's address, as stated above.

6. Discount from list prices or statement of net price
Prices shown are net price (no discounts are applicable).

7. Quantity Discounts
QuantiTech is not offering any quantity discounts.

8. Prompt Payment Terms
QuantiTech is not offering any prompt payment terms.
Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government Purchase Cards Accepted
QuantiTech will accept Government purchase cards at or below the micro-purchase threshold.

9b. Government Purchase Cards Not Accepted
QuantiTech will not accept Government purchase cards above the micro-purchase threshold.

10. Foreign Items (List Items by Country of Origin)
Foreign items terms are not applicable to this contract.

11a. Time of Delivery
Time of delivery terms are specified by the ordering agency with each individual task order.

11b. Expedited Delivery
Any expedited delivery terms are specified by the ordering agency with each individual task order.

11c. Overnight and 2-Day Delivery
Overnight and 2-day delivery terms are not applicable to this contract.

11d. Urgent Requirements
Urgent Requirements terms are specified by the ordering agency with each individual task order.

12. F.O.B. Points
F.O.B. terms are specified by the ordering agency with each individual task order.

13a. Ordering Address(es)
Ordering address is contractor's address as stated above.

13b. Ordering Procedures
For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address(es)
Payment address is contractor's address as stated above.

15. Warranty Provision
No warranty provision applies to this contract.

16. Export Packing Charges
Export packing charges are not applicable to this contract.

17. Terms and Conditions of Government Purchase Card Acceptance
Contact Contractor.

18. Terms and Conditions of Rental, Maintenance and Repair
Terms and conditions of rental, maintenance and repair are not applicable to this contract.

19. Terms and Conditions of Installation
Terms and conditions of installation are not applicable to this contract.

20. Terms and Conditions of Repair Parts
Terms and conditions of repair parts are not applicable to this contract.

20a. Terms and Conditions for any Other Services
Terms and conditions for any other services are not applicable to this contract.

21. List of Service and Distribution Points
A list of service and distribution points is not applicable to this contract.

22. List of Participating Dealers
QuantiTech does not have any participating dealers; a list of dealers is not applicable to this contract.

23. Preventive Maintenance
Preventive maintenance terms are not applicable to this contract.

24a. Environmental Attributes
There are no special attributes applicable to this contract.

24b. Section 508 Compliance Information Regarding EIT Supplies
The EIT standards can be found at: www.Section508.gov/ .

25. Data Universal Number System (DUNS) Number
618564116

26. Notification regarding registration in System for Award Management (SAM) database:
QuantiTech has an active registration in System for Award Management (SAM).

27. Service Contract Labor Standards (SCA)

QuantiTech acknowledges the requirements of the Service Contract Act (SCA) and has verified that the prices for the non-exempt labor categories meet the SCA minimums in the contract. The SCA matrix identifies the labor categories that fall under the requirements of the SCA, and the matrix and narrative below will be incorporated into the contract and must be included in the firm's price list.

SCA Eligible Contract Labor Category	SCA Equivalent Code - Title	WD Number Rev. No. 10
Customer Services I	01041 – Customer Service Representative I	2015-4603
Customer Services II	01042 – Customer Service Representative II	2015-4603
Customer Services III	01043 – Customer Service Representative III	2015-4603
Customer Services IIII	01043 – Customer Service Representative III	2015-4603
Technical Editor I	30461 – Technical Writer I	2015-4603
Technical Editor II	30462 – Technical Writer II	2015-4603
Technical Editor III	30463 – Technical Writer III	2015-4603
Technical Editor IIII	30463 – Technical Writer III	2015-4603
Training Specialist I	15090 – Technical Instructor	2015-4603
Training Specialist II	15090 – Technical Instructor	2015-4603
Training Specialist III	15090 – Technical Instructor	2015-4603
Training Specialist IIII	15090 – Technical Instructor	2015-4603
Data Entry Operator I	01051 – Data Entry Operator I	2015-4603
Data Entry Operator II	01052 – Data Entry Operator II	2015-4603
Data Entry Operator III	01052 – Data Entry Operator II	2015-4603
Data Entry Operator IIII	01052 – Data Entry Operator II	2015-4603

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).